

Guest Handbook

Dear Guests,

The Junior Family Hotel, a hospitality business operating since 1980 and now under the leadership of Giorgia Castelli, is pleased to announce that it has obtained GSTC certification

The **Global Sustainable Tourism Council (GSTC)** is the international organization that defines and manages global standards for sustainable tourism, promoting responsible practices for the protection of the environment and the benefit of local communities.

We share a commitment to responsible, sustainability-focused operations, and for this reason, we recommend adopting a few **“best practices”** to help protect the environment and support the local community.

In particular, we recommend:

- **Prefer sustainable mobility** for getting around the area, such as using the city bikes provided by the Hotel. This allows you to fully enjoy the rich natural and scenic offerings of our territory while respecting its fragile ecosystem.
- **Practice proper waste separation** and always aim to minimize waste, following the guidance provided throughout the Hotel.
- **Respect the no-smoking policy** in guest rooms, corridors, common areas, and on the beach.
- **Use air conditioning only when strictly necessary**, avoiding continuous use and keeping doors and windows closed. The Hotel is equipped with an advanced home automation system that ensures rational and efficient temperature settings.
- **Behave considerately** and respect quiet hours from 1:00 PM to 3:00 PM and during the night. Guests are also encouraged to maintain appropriate behavior and attire in common areas and when visiting local sites of historical and cultural interest.
- **Minimize water waste** whenever possible, taking into account that the Hotel is located in a medium-high water risk area. Avoid leaving taps running when brushing your teeth or showering, and please leave on the floor only the towels you wish to have replaced.
- **Avoid single-use plastics:** the Hotel provides dispensers with eco-friendly, natural hygiene products instead of individually packaged items. Guests are offered personalized reusable glass bottles supported by a microfiltered water system providing still and sparkling water, both chilled and at room temperature. Personalized bottles with the Hotel logo and the WAMI logo are also available, supporting the Wami Bottles program, which develops water projects in communities without access to safe water. As an alternative, still water is available in Tetra Pak packaging.
- **Choose local products**, or if unavailable, products from nearby areas.
- **Opt for slow tourism and local discovery activities**, from cycling tours to authentic culinary experiences, as well as excursions and boat trips. These activities offer the opportunity to connect with nature, appreciate the beauty of the area, and support local businesses.

We will send you a **post-stay questionnaire** to gather your feedback on our sustainability policies. Your opinion on the choices we have made is very important to us, and we also welcome suggestions to improve or further develop this path.

Thank you for your valuable collaboration.